

03/13/01

ISSUE CLASSIFICATION	
Class	Subclass

PATENT NUMBER

U.S. UTILITY Patent Application

<p>O.I.P.E.</p> <p>SCANNED <u>MS ③</u> Q.A. <u>[Signature]</u></p>	<p>PATENT DATE</p>
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APPLICATION NO. 09/804728	CONT/PRIOR D	CLASS 705	SUBCLASS 14	ART UNIT 2162 2162	EXAMINER RETTA
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ANTS Kannan Srinivasan
Michael Shamos

Method and apparatus for internet customer retention

PTO-2040
12/89

ISSUING CLASSIFICATION												
ORIGINAL				CROSS REFERENCE(S)								
CLASS		SUBCLASS		CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)							
INTERNATIONAL CLASSIFICATION												

☐ Continued on Issue Slip Inside File Jacket

<input type="checkbox"/> TERMINAL DISCLAIMER	DRAWINGS		CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed. <input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S. Patent No. _____ _____ _____	_____ (Assistant Examiner) (Date)		NOTICE OF ALLOWANCE MAILED	
	_____ (Primary Examiner) (Date)		ISSUE FEE	
			Amount Due	Date Paid
<input type="checkbox"/> The terminal _____ months of this patent have been disclaimed.	_____ (Legal Instruments Examiner) (Date)		ISSUE BATCH NUMBER	

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